



OUR ADVICE AND RECOMMENDATIONS

Dear customers,

We would like to take this opportunity to give you advice on how to enjoy your rest without problems, how to rent a Motorhome, how to act in certain situations and how to avoid damage or excessive expenses on the motorhome's return.

In case of the Motorhome rental, first of all, the Lessee should estimate his driving skills and experience. Even an inexperienced driver will be able to drive the Motorhome on a good road, of course, subject to the condition that he will be attentive, careful and will be actively assisted by the crew.

Of course, it's necessary to read the General Conditions attentively in order to prevent misunderstandings and extraneous payments on the motorhome's return.

DURING ACCEPTANCE:

We recommend at least two members of the Motorhome's future crew to participate in the course of Acceptance and training. The results of the Motorhome's inspection are added to the Handover-Acceptance Record in which the data on the motorhome, its equipment and damages (if any) are stated. This Record is a written report, on the basis of which the motorhome's return is carried out. It is in your interests to have this document to the fullest extent possible; therefore monitor carefully what can be added and specified in it. Our task is not to inflict any damages on our customers, however the motorhomes are to be sold later on and any damages will reduce their price considerably.

Upon your motorhome's return we will check the availability and condition of equipment, consider all damages and their description in the Record. In case there are some new dents, scratches and other damages on the motorhome, which are not included in the Handover-Acceptance Record, we will demand you to pay for them if they are not covered by the insurance payout. In this case, you will participate in the compensation of the franchise, i.e. 10% of a loss occurrence, but not less than €330. In other words, any damage of the motorhome up to €330 during its rental is paid by the Lessee. Unfortunately, the most widespread words, such as: "It was there" or "I don't know how it happened" will not be taken into account.

DURING THE MOTORHOME DRIVING:

- Pay attention that the motorhome you are going to drive has large overall dimensions: 7.4-meter length, 2.3-meter width, 2.9-meter height and weight of 3500 kg;
- While driving, remember about the height of the motorhome and pay attention to possible obstacles at a height of about three meters: the ledges of buildings, balconies, eaves, tunnels, branches of trees, bridges and so on are especially dangerous.
- The length of the motorhome is 7,4 meters (with bikes - approximately 8 meters) so be careful while the backward motion, maneuvers on the road and the motorhome's running in the camp, etc. The length of the motorhome behind the rear axle is more than 2 meters so its rear part is considerably shifted during the turning movements – please hold a clearance gap while turning movements at safe distance from any obstacles;
- Special attention should be paid to ascent and descent of the ferry. The ferry's personnel probably will try to place your Motorhome along a board where it is easy to get damages;
- While parking or driving into the narrow spaces another crew member should always assist and direct your actions;
- Always keep a safe distance on the road! A 3.5-ton motorhome has much higher kinetic energy than a passenger car, and your Motorhome cannot be stopped at the same distance to which you got used to.
- While driving you always have to keep 20-30 km/h less speed, than the one you got used to while driving a passenger car - especially on turning movement, highway spirals or countryside roads;
- On the highway, we recommend you the cruiser speed of about 100 km/h. At a combination of optimum use of all gears, good weather conditions and the flat area the fuel consumption is lower than 10 liters per 100 kilometers;
- Be careful, avoid the cross-country terrain and earth-roads;
- During the movement it is FORBIDDEN to open windows on a roof; please, check those in order to avoid damages;
- Please, be careful while using the furniture and equipment. If something cannot be opened or turned on, do not make efforts: everything has to function easily, and it is most likely, that you are doing something wrong. Watch the training video on the tablet;
- Leaving the motorhome, do not forget to close windows on a roof, all doors, take off the awning (in case of wind) and switch off 12V network;
- Unfortunately, the Motorhomes quite often become a target of thieves. Therefore, do not leave any jewelry, cameras, passports, computers, etc. on a table or in a prominent place. Unfortunately, city and beach parking (mainly on the Italian or Spanish coast) have a huge number of thieves who may observe you while parking the motorhome in order to force a door or windows later on. Always park your motorhome on the beach so that you could keep an eye on it. Check on it from time to time;
- You also need to keep an eye on the parking lot in shopping malls. Usually several minutes are enough for your motorhome to be thieves' aim again and they can easily spoil your vacation. We recommend at least one of the crew members to stay in the motorhome while the others go shopping.
- Park the motorhome as far as possible in a very public place (and don't do it in a lonely or deserted place). We think that several Euros for the guarded parking lot are cheaper, than the loss of valuables, documents or the motorhome's damage and the spoiled vacation.

Have a nice and quiet rest,

Yours,

FLYING DOG Crew