



FLYING DOG S.R.O. GENERAL TRADING CONDITIONS OF THE MOTORHOME RENT AGREEMENT

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1. INTRODUCTORY PROVISIONS

- 1.1. The current General Conditions of the Agreement (hereinafter referred to as "GTC") govern legal relations between the Lessee and the Lessor (hereinafter referred to as "Parties") in case of the motorhome rent (hereinafter referred to as "MH") and are an integral part of the Motorhome Rent Agreement (hereinafter referred to as "Agreement") concluded between the Parties and are obligatory unless otherwise agreed. The GTC regulate the rights and obligations of the Lessee and the Lessor in detail, including all accompanying services that are provided by the Lessee.
- 1.2. The legal relations arising as used in the Agreements, the mutual rights and obligations are regulated by provisions of obligatory rule of law of the Slovak Republic, in particular by the Law č. 40/1964- Občiansky zákonník, the Civil code, provisions of the Rent Agreement and Supplements to it, as well as the current GTC. Mandatory legal provisions of law of the Slovak Republic are applied only when the controversial matter is not settled in the Agreement, the integral Supplements to it or the current GTC.

2. RIGHTS AND OBLIGATIONS OF THE PARTIES

- 2.1. The Lessee undertakes to read and understand all provisions of the legal act in good faith, namely: the general scope of the Agreement, the current GTC, and other documents which are applicable to such type of deals. While sending the completed order form, the Lessee confirms to the Lessor that he examined and agreed with the GTC located on www.flying-dog.eu.
- 2.2. The Lessee undertakes to provide reliable, complete and up-to-date information about the identity, in particular: a name, a permanent residence address, the legal entity location, phone and the E-mail address, as well as any other additional information upon the Lessor's request. In order these data can be checked by the Lessor, the Lessee shall prove the identity by means of at least two official documents: a driver's license and an identity card (passport). Besides, the physical person provides at least one document confirming the place of his permanent residence (utility bills, phone bills, etc. paid no more than 2 months ago).
- 2.3. The person acting on behalf of the legal entity or representing the legal entity is obliged to provide the notarized authorization issued by the director of such legal entity to act as his Representative.
- 2.4. If a Lessee under the Agreement is the legal entity, then the official Governing Body of the Lessee is obliged to issue duly executed performance guarantee. If such performance guarantee cannot be issued by the Lessee - the legal entity, then the Lessor reserves the right to refuse to conclude the Agreement.
- 2.5. The Lessee provides the Lessor with permission to copy the identity card or a passport and a driver's license, for the purpose to fill the Lessee's data and records of customers, solely aimed at concluding an Agreement.
- 2.6. The Lessor undertakes to do his utmost to protect all obtained data according to the law on Personal data protection with its amendments. Signing the GTC, the Lessee gives the Lessor his consent as to the processing of his personal data for an indefinite period, as it is described above.

3. MOTORHOME RENTAL SERVICES

- 3.1. The leased object is the MH as specified in the Agreement. An integral part of the leased object is its extra equipment that is described in more detail in the Handover-Acceptance Record of the MH, signed by the Lessor and the Lessee on the date of the MH handing over for rental. The equipment in the MH are subdivided into the basic (price covers) and extra (at extra cost).
- 3.2. The Lessee accepts the MH in temporary use from the Lessor in accordance with the terms, stated in the Agreement and the current GTC and confirms his consent with terms and conditions of use of the MH, with the agreed rental payment, and after the expiry of the MH Rent Agreement the Lessee makes a commitment to return the MH to the Lessor in that condition in which it was taken.
- 3.3. The Lessee has no right to transfer the MH which is the subject of this Agreement to anyone, to hand it over to the third parties or use it for paid work. Violation of this obligation entails the right of the immediate break off the Agreement by the Lessor, and the Lessor can claim damages. The Lessee undertakes to use the MH with due care for the intended purposes (to rest) only. In particular, it is forbidden to use the MH with the purposes (but without being limited only to this list) to participate in competitions or to use it as a mobile buffet, for transportation of commercial freights and/or people, etc. The number of people using the MH devices and equipment shall not exceed the maximum capacity of the MH. **In other words, the MH use for any other purpose which isn't connected with its designated purpose is FORBIDDEN.**
- 3.4. **In case of violation of provisions of the Sub-clause 3.3** by the Lessee, the Lessor has the right immediately and unilaterally to terminate the Rent Agreement with immediate forcible withdrawal of the MH from the Lessee. In this case unused days of rental won't be compensated to the Lessee, costs for repatriation of the GTC will be withheld from the amount of returnable deposit, and sanctions according to the Clause 11 of the present GTC will be applied to it.
- 3.5. **The minimum age both the Lessee and the Driver are 25 years.** The person meeting the requirements that means he has experience of driving in category B, at least, two last years can be as a driver only. The Lessee or the person authorized by him can be the driver. The Lessee undertakes to provide the Lessor with the driver's documents (the driver's license, the identity card or passports) confirming the personality and qualification of the driver for immediate confirmation and making copies. In the absence of these documents the Lessor has the right to terminate the Agreement. The Lessee is completely responsible for the MH damages caused by driving of unacceptable drivers.
- 3.6. The Lessee is obliged to inspect the MH technical condition, to be trained to operate it, in case of need, under the Lessor's supervision to carry out a training trip on the MH, examine and sign the Handover-Acceptance Report of the MH and observe the Lessor's recommendations and the MH manufacturer's operating and maintenance manual. Time for training to operate the MH and its accessories between the Lessor and the Lessee varies from 30 till 60 minutes.
- 3.7. Return of the MH also requires complete check of its working capacity and completeness by the Lessor and it takes at least 30 minutes what the Lessee shall remember.

4. CAUTION (RETURNABLE DEPOSIT)

- 4.1. Prior to rent the Lessee is obliged to pay to the Lessor the returnable deposit in the amount of:
 - ✓ €1000 - for citizens of Slovakia;
 - ✓ €2000 - for citizens of European countries (not Slovakia);
 - ✓ €3000 - for citizens of the third countries.

The returnable deposit is intended to provide payment of any future damage caused to the MH or its accessory by the Lessee or other compensation of the Lessor's claims to the Lessee or compensation of costs which were or will be suffered by the Lessor in connection with the MH rent according to this Agreement or the compulsory legal rule. Interests aren't charged on returnable deposit during a rental period.

- 4.2. **Deposit shall be paid by the Lessee prior to handover of the MH to rent.** In case of payment of returnable deposit on a date of the rental beginning, deposit can be paid in cash.
- 4.3. **The MH cannot be taken by the Lessee without returnable deposit.**
- 4.4. Billings (deduction of the amounts) from the deposit value will be made by the Lessor in case of the MH return by the Lessee. In case of emergency situation, especially the road accidents, the MH damages or theft, the deposit will be immediately levied after determination of potential liabilities of the Lessee to the Lessor.
- 4.5. In case of claims absence to the MH during the MH return – returnable deposit returns to the Lessee immediately after signing of the Record by the Parties (maximum within 3 banking days) by the same way as it was received (cash or bank transfer).

5. BOOKING AND CONCLUSION OF THE AGREEMENT

- 5.1. Booking of the MH means the Lessee's expressed interest to rent the MH for the period specified by the Lessee in the booking form located on www.flying-dog.eu and sent to the Lessor in electronic form (or by phone online).
- 5.2. The Lessor will sign Contracts with Lessees exclusively in writing. The conclusion of the Agreement is based on the booking form correctly and completely filled with the customer (as it is specified in the Sub-Clause 5.1.), according to which the Lessor provides the draft Agreement to the potential Lessee by E-mail, along with payment instructions for advance and deposit payment.
- 5.3. The Lessee will print and sign the provisional Agreement and the present GTC in duplicate and will mail them back to the Lessor by the registered letter. In case of revenues to the Lessor's settlement account within the established term for advance payment (based on an invoice), the Lessor will sign in return the draft Agreement received from the Lessee, and will send back to the Lessee by the registered letter the copy of the Agreement, the present GTC and tax deeds.

6. RENT, PAYMENT PROCEDURE

- 6.1. The Lessor transfers the MH in temporary use to the Lessee that is stated in the Agreement. The rental payment will depend on the MH rental duration and on the chosen period of the MH rental, according to the price list of the Lessor stated on www.flying-dog.eu, taking into account the discounts offered by the Lessor.
- 6.2. The Lessee undertakes to pay the stipulated rent as follows:
 - 6.2.1. **within 3 working days from the booking date the Lessee pays the Deposit of 30%** of a full amount of the rental payment based on the Invoice received from the Lessor along with the draft Agreement in electronic form; Payment is made on the settlement account of the Lessor;
 - 6.2.2. **not later than 30 days prior to date of the MH rental beginning the Lessee pays** a remaining balance to a full amount of the Agreement based on the issued Invoice;
 - 6.2.3. If, however, the Rent Agreement is signed during the period less than 30 days prior to the MH rental, the Lessee is obliged to pay the rent within 3 working days from the moment of the conclusion of the Agreement, or, at least, no later than the working day preceding the date of the MH rental. In these cases, the Lessor has the right to demand rental payment in full amount. Other alternative methods and the payment mode can be discussed individually.
- 6.3. The Lessor has the right to refuse in the MH handover to the Lessee if the Lessee according to the GTC didn't pay the rent or returnable deposit in the agreed period. For the purpose of debt repayment of the rent and deposit, the Lessor has the right to determine to the Lessee additional term for debt repayment on expiration of which the Lessor has the right to refuse in the conclusion of the Agreement. **Failure to pay the rental in the time determined in these GTC is considered as deviation of the Lessee from the deal, the Clause 8 of the present GTC.** The charges for the Agreement's cancellation will be withheld from the received deposit. The Lessee will be informed on it in writing.
- 6.4. After the advance payment receipt by the Lessor the corresponding confirmation will be issued to the Lessee and after receipt of a full payment, the Lessee will be issued with tax deeds.
- 6.5. The Lessee undertakes to make payments under the Agreement in a non-cash form onto the Lessor's bank account specified in the Agreement with reference to the order number if in the GTC or in the individual Agreement with the Lessor it was not stated differently. The moment of payment is considered to be money transfer onto the Lessor's account.
- 6.6. The MH rental during the High Season (June, 1 – September, 17) is available for 7 or more days.
- 6.7. The MH rental during the Low Season (the rest of the year) is available for 3 or more days.
- 6.8. For the purposes of the rental calculation for the first and last day of rent the following rules are prescribed:
 - ✓ **the first and the last day of rent are always paid at a 50% discount;**
 - ✓ the beginning of the MH rental - after 15:00 p.m. (the MH take at the Lessor);
 - ✓ the ending of the MH rental - till 12:00 (the MH return to the Lessor).
 - ✓ If the Lessee would like to get the MH till 15:00p.m., then the rent bill including previous day starting from 15:00p.m. will be issued to the Lessee;
 - ✓ If the Lessee returns back the MH to the Lessor after 12:00, the rent bill including the next day till 12:00 will be issued.
- 6.9. The rental includes the following:
 - a. motorhome's unlimited daily mileage;
 - b. All-risk Civil liability and KASKO comprehensive & collision insurance with franchise of 5%;
 - c. passengers' luggage insurance all over Europe;
 - d. 24/7 services – assistance of our dispatchers, insurance company and FIAT ASSISTANT;
 - e. road toll Mark SR;
 - f. free parking of the Lessee's motorhome in the guarded parking lot for a rental period;
 - g. long list of camping and motorhome accessories including, but not only:
 - ✓ 2 stabilizers-outriggers
 - ✓ 6 meter external sun awning + water-resistant external rug;
 - ✓ a stationary TV with the function of DVD and video content playing;
 - ✓ 140 ltr. fridge with a freezer
 - ✓ an extension cord and a water hose with fitting;
 - ✓ a complete set of kitchen utensils and dishware
 - ✓ 2 gas cylinders (1 charged, 1 empty);
 - ✓ Toilet and kitchen detergents, etc;

(The complete list of the equipment will be provided in the Handover-Acceptance Record of the MH which is an integral part of the Agreement).
- 6.10. The MH rental for 15 and more days also includes (at the Lessee's choice) as follows:
 - a. the MH delivery for its handover to the Lessee in the agreed place in the Slovak Republic (in a radius of 150 km from the Lessee's dislocation), or
 - b. A meeting of the Lessee at the approved international airports of Europe (Bratislava, Vienna, Prague, Brno, Budapest) and his pick-up with his luggage to the place of rental, or
 - c. 3% discount of the rental cost.

- 6.11. The MH delivery upon the Lessee's request to the agreed place of MH taking is possible. Payment of 1€/km is levied for this service unless otherwise provided by an Agreement. In case of the MH delivery to the agreed place the Lessor isn't obliged to refuel. The Lessee returns the MH with a full fuel tank.
- 6.12. In cases of the MH delivery to other place, except for the Lessor's office, the time of rental is kept taking into account the time necessary for the MH running to the agreed place and back + time spent for the handover-acceptance of the MH.

7. HANDOVER-ACCEPTANCE OF MH

- 7.1. Handover-acceptance of the MH between the Lessee and Lessor depends on the chosen time of the MH taking.
- ✓ Usually the Lessee accepts the MH at the Lessee's premises from 15:00 till 18:00p.m. and returns the MH from 9:00 till 12:00. This mode allows the Lessee to get acquainted quietly with operation of the MH, to make loading of luggage in the evening, and next morning to go to a trip;
 - ✓ However the Lessee has the right to approve with the Lessor the MH take and return at any time from 9:00 till 18:00. In this case calculation of rental duration and, respectively, the amount of the rent will be determined according to the Sub-clause 4.9. of the current GTC;
 - ✓ in off-season the Parties can agree about individual terms of the MH take and return.
- 7.2. The Lessee is informed by the Lessor about expected time of Handover-acceptance of the MH. The Lessee is informed on delays that can arise in case of several Handover-acceptance of the MH, if the specified time isn't observed, and about sanctions according to Sub-clause 4.9. **The place of the Handover-Acceptance of the MH is at the Lessor's office, to the address: Vyšehradská 4, 851 06, Bratislava** unless otherwise provided by an Agreement.
- 7.3. The Lessor is obliged to provide the Lessee with the MH in good technical condition, clean, completely filled up with working liquids, according to obligatory rule of law.
- 7.4. The Lessor is obliged to provide the compulsory insurance for MH operating in the territory of all Europe for the whole rental period. Other insurance, if necessary, is paid by the Lessee.
- 7.5. On rental termination the Lessee is obliged to return the MH with a full fuel tank.
- 7.6. In case of the MH return the Lessee **isn't obliged** to resupply the used clean water, also **he isn't obliged** to fill or change gas cylinders in the MH. The Lessee returns the MH to the Lessor (natural level of dirt accumulation - is allowed) clean and accurate, with the emptied waste tank, purified and washed out WC cassette, with washed up dishes and unused (or replaced) fire extinguisher.
- 7.7. The Lessee is obliged to return all documents with the MH received and relating to it (the registration certificate, the insurance policy and operational manual).
- 7.8. In the course of Handover-Acceptance of the MH the Lessor fills in the Handover-Acceptance Report of the MH which the Lessee undertakes to sign. If the Lessee doesn't agree with data in the mentioned Record, he states the written objections to the Handover-Acceptance Report of the MH indicating the detailed reasons of his disagreement. The facts which aren't stated in the Handover-Acceptance Report of the MH must not and will not be taken into account by the Parties.
- 7.9. Having signed the Handover-Acceptance Report of the MH the Lessee directly declares and confirms that he:
- a. was informed on a condition of the MH and its equipment which meets the specifications containing in the Handover-Acceptance Report of the MH;
 - b. personally checked the MH for absence of internal and external injuries, except for the directly specified in the Handover-Acceptance Report of the MH;
 - c. was trained to operate the MH and its equipment;
 - d. was offered to carry out the test drive of the MH at the Lessor's facilities.
- 7.10. The Lessee has the right to return the MH even before the termination of the agreed rental period with the fact that in this case there is no right to return of a pro rata part of the rent payment. In case of early return of the MH the Lessee is obliged to inform the Lessor by phone beforehand about it to approve time of the return transfer of the MH.
- 7.11. **The rental term of the MH according to this Agreement can be prolonged only in direct written coordination between the Lessor and the Lessee.** SMS or E-mail from the Lessor can serve as confirmation. If the Parties reached the written agreement on prolongation of a rental term, a difference in number of days of rent paid and actually used will be reduced from returnable deposit or the Lessee directly will pay them to the Lessor.
- 7.12. If the Lessee doesn't return the MH to the Lessor after a rental term without notice, it is necessary to understand that the MH was stolen and the Lessor immediately reports to police about theft. It isn't applied if the agreement according to Sub-Clause 7.11. of the GTC was reached.

8. WITHDRAWAL FROM A TREATY, DUTIES ON CANCELLATION

- 8.1. The Lessor has the right to refuse the conclusion of the Agreement if the Lessee didn't pay the stipulated rental payments under the Agreement according to the Clauses 4 and 6, as well as in case of violation of any conditions of the GTC. In all cases of a withdrawal from a treaty the Lessor has the right to demand from the Lessee Duties payment on cancellation according to the Clause 8.
- 8.2. The Lessor reserves the right to cancel the Agreement without compensation if the MH wasn't returned by the previous Lessee in proper condition in time, for example because of accident, damage, defect, etc. and if he can't offer the Lessee replacement of the MH with comparable parameters. In this case the paid advance payment and returnable deposit will be returned to the Lessee in a full amount.
- 8.3. The Lessee has the right to cancel the Agreement without explanation; however, he **is obliged to pay duties to the Lessor for a withdrawal from a treaty**. The withdrawal from a treaty shall be arranged in writing. The agreement is considered to be cancelled in day of receipt of a free-form document (in original or by E-mail) by the Lessor and signed by the Lessee, and containing the notice on unilateral cancellation. This day is accepted as a reference point at calculating number of days for duty payment for cancellation.
- a. If the Lessee cancels the Agreement for 90 (inclusive) and more days before the approved delivery date of the MH, the Lessee is obliged to pay to Lessor duties for cancellation in the amount of 10% of the approved rent, but at least 100Euro;
 - b. If the Lessee cancels the Agreement for 89-30 (inclusive) days before the approved delivery date of the MH, the Lessee is obliged to pay to Lessor duties for cancellation in the amount of 30% of the approved rent;
 - c. If the Lessee cancels the Agreement for 25-15 (inclusive) days before the approved delivery date of the MH, the Lessee is obliged to pay to Lessor duties for cancellation in the amount of 50% of the approved rent;
 - d. If the Lessee cancels the Agreement for 14-7 (inclusive) days before the approved delivery date of the MH, the Lessee is obliged to pay to Lessor duties for cancellation in the amount of 80% of the approved rent;
 - e. If the Lessee cancels the Agreement for 6 (inclusive) and fewer days before the approved delivery date of the MH, the Lessee is obliged to pay to Lessor duties for cancellation in the amount of 95% of the approved rent.
- 8.4. Change of the rental period (re-registration) because of sudden important events at the Lessee (an injury, a disease, etc.) in principle is possible. The Lessor has the right to demand supporting documents. The payment for a re-registration is stipulated in an individual order. The payment for a re-registration can be (especially during a low season) zero.

9. INSURANCE OF TH AND PROCEDURES IN INSURED EVENTS

- 9.1. The MH has accident insurance, including from burglary & theft and vandalism across all Europe with participation (franchise) of 5%, min. 165 Euro. At the same time, they have the complete civil responsibility insurance for the MH running and assistance on roads of Europe. The MH insurance is executed in GENERAL.
- 9.2. Insurance doesn't extend, in particular, to:
- a. MH salon damage if it isn't a consequence of road accident or force majeure;

- b. damage or loss of the equipment of the MH if it wasn't road accident or force majeure;
 - c. damage, loss (legal or illegal) of luggage and goods of the Lessee;
 - d. damage of car tires and wheels;
 - e. damages of a tent caused by the improper handling or because of wind if it doesn't reach at least, hurricane forces;
 - f. damage caused as a result of penetration of the third party into the opened MH;
 - g. damage caused to the MH as a result of violation of a prohibition on consumption of alcohol, narcotic or psychotropic substances (drugs) prior and during the MH running;
 - h. alienation (theft) of the MH if it wasn't properly closed and locked;
 - i. Misappropriation of the vehicle.
- 9.3. In the MH, there are contact details of the Aid Service operating across all Europe. In the MH, there is a list of the services rendered by the Aid Service.
- 9.4. Any damage of the MH by the third parties (theft, damage, vandalism made by the known and unidentified offenders including graffiti), and caused by the road accidents shall always and in any country be inspected by Police, and the Lessee is obliged to provide the written Record made by Police. In case of accident the Lessee is obliged to write down and provide a contact information of participants and witnesses of accident with indication of names, surnames and addresses, as well as providing photo report of the accident, including the photos of documents (the passport, the driver's license, an insurance), No. of the vehicle/-s participating in accident. The Lessee is obliged to ensure safety and security of the damaged MH from further damage or theft.
- 9.5. In case of any damage of the MH caused by the third party and/or been result of the road accident, accidental or intentional, including burglary & thefts, vandalism of the MH or its equipment, the Lessee is **obliged** to notify immediately the Lessor and the Aid Service (Call right after event, it is preferable to do it prior to the police arrival - at any time, 24 hours a day), to report them about nature of incident and damage caused to the MH and further to work according to their instructions, otherwise the Lessee bears responsibility for any arisen damages.
- Lessor: tel. +421 902 109847.
 - Aid Service: + Tel.: 0850 111 117 (incide SR) Tel.: +421 2 58 57 66 66 (abroad SR) Fax: +421 2 58 57 61 00 (the operator will ask you No. of insurance policies).
- 9.6. **The damage concerning which the Lessee will not provide the written confirmation of police** about damnification by the third party is considered to be as the damage caused by the Lessee.
- 9.7. The Lessee undertakes to pay the damage that is not covered by an insurance company in case of the MH return to the Lessor. In cases when the insurance does not extend to damages at all, the Lessee shall cover all damage.
- 9.8. The damage covered by insurance is paid by an insurance company according to the Clauses 4 and 5. The franchise (participation) in case of an insured event is paid by the Lessee. Thus, the Lessee agrees to compensate to the Lessor a difference between a full amount of the suffered damage and the amount paid by an insurance company to the Lessor (franchise). The above-mentioned amount of the franchise (participation) will be proved in writing by the Lessor's letter with reference to calculations from the relevant insurance company.
- 9.9. The Lessor has the right to hold the returnable deposit paid by the Lessee before receipt of calculations from an insurance company and prior payment to the Lessor of an insurance indemnity. After receipt of compensation by the Lessor from an insurance company, the Lessor has a liability on return to the Lessee of a remaining balance of returnable deposit.
- 9.10. The Lessee takes into consideration that in case of accident occurrence the Lessor has no liabilities to replace the MH or provide any other compensation over the one offered by Aid Service.
- 9.11. In case of the MH repair as required - even without loss occurrence, the Lessee is obliged to notify the Lessor immediately and wait for it instructions (to entrust repair to the authorized agent, etc.)

10. OTHER CONDITIONS

- 10.1. The Lessee takes care of safety of the leased object, follows the Lessor and producers' instructions on use and operation of the built-in devices and equipment (instructions are printed on each vehicle).
- 10.2. The Lessee is prohibited to make any changes or modifications to the leased object or its equipment without the Lessor's consent. **Drilling, screwing, pasting, putting stickers etc. is forbidden.**
- 10.3. It is strictly forbidden to smoke, to use candles, Bengal lights and other open flame in the MH except for the regular equipment of the MH.
- 10.4. The Lessee is obliged not to overload the MH, not to transport more persons than permitted for this type of the MH, and also not to transport volatiles, explosive and flammable or in any other way harmful/dangerous substances and gases.
- 10.5. The MH should not be used for haulage of another car or a trailer. The only exception is the use of a cargo trailer approved by the Lessor.
- 10.6. The Lessee is obliged to protect the MH from stealing (by means of locks, locking doors, shutters and window latches) and to use all safety devices installed on the MH.
- 10.7. The Lessee is obliged to follow obligatory traffic regulations of the state in which the MH is used.
- 10.8. Trips abroad within Europe are possible. Trips to the high-risk European countries (Albania, Russia, Belarus, Moldova, Ukraine, Serbia, Macedonia, and Turkey) require prior consent of the Lessee. For trips to the countries outside Europe prior consent of the Lessor as well as receiving special insurance protection is obligatory. The Lessor's consent to a foreign non-European travel will be stated in the Handover-Acceptance Record of the MH; customs authorities will request the Rent Agreement for confirmation. The Lessor reserves the right to forbid journey in some specific countries.
- 10.9. The Lessee bears responsibility for all taxes, fees and penalties incurred during his usage of the MH within the rental term (which took place not due to the fault of the Lessor) even if they are revealed after the termination of the contract. If the Lessee causes damage to the property of the third parties during rental of the MH, it is necessary to notify the Lessor about each such case no later than on return of the MH.
- 10.10. In case the Lessee uses the obligatory equipment for the MH (the first-aid kit, the fire extinguisher, a spare wheel etc.), he is obliged to provide a new one or to restore the used equipment (otherwise the cost will be charged from the returnable deposit).

11. FINES AND PENALTIES

- 11.1. In case of loss of the registration certificate or a MH insurance card by the Lessee, he is obliged to pay a penalty of 250 Euros to the Lessor.
- 11.2. In case of loss of the ignition lock keys, or a living module keys by the Lessee he is obliged to pay a penalty of 250 Euros (per each key) to the Lessor.
- 11.3. If the Lessee returns the MH dirty, and/or with not emptied and not rinsed WC cassette, or dirty ware, the Lessor charges him 50 Euros. In case of strong dirtiness of an interior or exterior (because of oils, paints, glue, blood, urine, etc.) the Lessor will charge a fine of 200 Euros.
- 11.4. If the Lessee returns the MH not with a full fuel tank, it undertakes to pay a penalty in the amount of the lacking volume of fuel, plus additional 20 Euros to the Lessor.
- 11.5. **For each day of delay of the MH return** to the Lessor **by the Lessee** after the rental expiration, the Lessee agrees to pay a penalty in the double amount of the daily rent according to the signed Agreement. This Clause is not applied if an Appendix to the Agreement was signed according to the Sub-Clause 5.12 of the current GTC.
- 11.6. Irrespective of the contractual fine specified in the Clause 5 of the present section, the Lessee can be charged an amount of compensation of damage caused to another Lessee paid by the Lessor due to the untimely return of the MH.
- 11.7. If the MH or its equipment is damaged and on its return the Lessee cannot provide it in an initial state, the Lessor will charge the Lessee the losses in full. These losses will be charged from the sum of the refundable deposit and if its sum is not sufficient to cover those, the Lessee is obliged to make an additional payment.

11.8. If the Lessee does not notify the Lessor that the damage of the third parties' property according to Sub-Clause 10.9. was caused, he is obliged to pay to the Lessor a penalty of 200 Euros for each case separately.

12. FINAL PROVISIONS

12.1. Any disputes arising from the Rent Agreement of the MH is regulated by the Arbitration act and enforcement of arbitral awards (-Zákon č. 244/2002 Z.z. o rozhodcovskom konani a Zákon č. 335/2014 Z. z. o spotrebiteľskom rozhodcovskom konaní a o zmene a doplnení niektorých zákonov).

12.2. The GTC, the Handover-Acceptance Report of the MH and the Arbitration Agreement are the integral parts of the Rent Agreement of the MH.

12.3. The Rent Agreement is signed only in writing. Any alterations and supplements to the Agreement can be executed only in writing by mutual consent of the Parties and are signed by the authorized persons.

12.4. The Parties are obliged to notify each other about any changes in the company headquarters, the address or other changes which can influence proper execution of liabilities under this Agreement during the term of the Agreement.

12.5. The current GTC are regulated by the legislation of the Slovak republic and executed according to c.č. 40/1964- Občiansky zákonník, with changes.

12.6. By signing of the current GTC, the Lessee confirms that their content is attentively read, their meaning is completely clear to him, he has no questions or ambiguities as in their relation, and he understands the amounts and limits of the responsibility and undertakes to follow these GTC.

12.7. The current GTC come into force on 07.04.2017.