



TEMPORARY PROVISIONS

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1. These Temporary Provisions (hereinafter referred to as the TP) are an annex to the General Trading Conditions of Flying Dog s.r.o. (hereinafter - FD).
2. These TP will be valid during the Quarantine period, and then for an indefinite period, until the full settlement of all possible disputes related to the COVID-19 pandemic.
3. These TP regulate relations between FD and those of the Clients who, at the time of publication of these TP, made a reservation for the FD caravan and paid a deposit of 30% (hereinafter referred to as the Client).
4. During the quarantine period declared by the state authorities of Slovakia, FD does not provide its services. Therefore, if the reservation of the Client falls on the **period of quarantine in Slovakia**, the Client has the right to choose one of 2 options:
 - a. Cancel his reservation and request a full 30% down payment. Returns are made without applying the provisions of Section 8 GTC - "Withdrawal From A Treaty, Duties On Cancellation", Or
 - b. the Client can move his reservation free of charge for any future free period. The deposit of 30% in this case is not refundable, FD confirms to the Client with his letter that he has the opportunity to make a new reservation at current prices.
5. If the Client wishes to cancel his reservation running ahead of time, which falls on the period out of the Quarantine in Slovakia, then the fees indicated in Section 8 of the GTC - "Withdrawal From A Treaty, Duties On Cancellation" are applied in full.
6. Throughout the COVID-19 pandemic, FD will take enhanced bacteriological safety measures: enhanced disinfection of internal and external surfaces, bedding, dishes, etc. For these purposes, reception and transmission hours of Caravans other than those indicated in the ODE can be taken. In turn, Clients will also be required to have a special attitude to the condition of returned caravans: maximum attention to cleanliness and hygiene.
7. These TP come into effect 30.03.2020.
9. In all cases not covered by this TP, the provisions of the VZP, signed Agreements and laws of the Slovak Republic will apply.

Bratislava, 03.30.2020